

UNI-COM

Premium plug-in door chime

Model: 63728

Operating instructions

Please read **all** of the operating instructions carefully before use and keep in a safe place for future reference.

Quick set up guide

Remove the battery tab from the bell push by gently pulling it in the direction of the arrow.

Insert the chime unit into any 13A mains socket and switch the power on. You will hear a double “beep”.

Within 30 seconds of the double “beep” press the button on the front of the bell push. The chime will sound.

Note;

The bell push LED will light green to confirm it is transmitting.

Following a power failure or the socket being switched off you will need to repeat the quick set up guide to reconnect your bell push and chime unit.

Installation

Test the units in their intended locations before you fix them in place.

The operating range will be reduced if the bell push is mounted on metal or double glazed uPVC door frames. Electrical / wi-fi equipment and the thickness or number of walls between the bell push and the chime unit will also reduce the operating range.

The bell push must be mounted the correct way up (as per the arrow inside the back plate).

The chime unit can be plugged into any 13A mains socket around the home (within range of the bell push).

Bell push - adhesive pad

Ensure the surface is clean and flat before applying.

Bell push - screws

Separate the bell push and punch out the holes on the back plate. Attach to the wall using the wall plugs and screws supplied.

Sound selection

The premium plug-in door chime has 8 selectable sounds.

Insert a flathead screwdriver into the slot on the bottom of the bell push. Gently push and twist to separate.

Press the black button marked “S” inside the bell push. Each time you press the button it will play a different chime sound. Stop when you hear the one you want.

Refit the two sections of the bell push back together ensuring the rubber seal surround has not moved and is still correctly positioned.

Battery replacement - bell push

Remember to replace the battery in the bell push every 12 months.

Insert a flathead screwdriver into the slot on the bottom of the bell push. Gently push and twist to separate.

Insert a flathead screwdriver into the slot below the battery and gently prise to remove. Insert 1 x CR2032 button cell battery, ensuring it is positive (+) side up.

Repeat the quick set up guide;

After inserting the new batteries - press the button on the front of the bell push within 30 seconds of the double “beep” to reconnect.

Volume control

To adjust the volume turn the dial on the back of the chime unit.

The mute switch is located on the side of the chime unit. Up position for sound and down for mute.

CODE button

This is required if you want to add another bell push to your door chime set up. Instructions on how to do this can be found within the trouble-shooting guide overleaf.

Troubleshooting guide

Please do not hesitate to contact our friendly customer service team who will be more than happy to help you with any problems you are experiencing with your door chime set up

My door chime is not working?

Does the LED on the bell push illuminate green when it is pressed?

If NO:

- Check to see if the battery tab has been removed. It should be sticking out the side of the bell push and can be removed by gently pulling in the direction of the arrow.
- Replace the battery in the bell push. Please refer to the **Battery replacement – bell push** section in the operating instructions.

If YES:

- Check the mute switch on the side of the chime unit is in the up position.
- The chime unit may not be receiving a signal from the bell push, this can be caused by internal walls or uPVC frames. Move the chime unit closer to the bell push.
- The chime unit could be receiving interference from other electrical and wireless devices. Please refer to **My chime unit sounds when nobody is pressing the bell push?** section within this troubleshooting guide to set your door chime up on a different channel.

My chime sounds when nobody is pressing the bell push?

The common cause for this is that your chime unit is picking up outside interference from other wireless transmitters. Do not worry, all Uni-Com door chimes are programmed with 256 randomly selected channels to help avoid such a problem.

(1) Remove the battery from the bell push.

(2) Turn the power at the mains socket off.

(3) Leave the units for a minimum of 10 minutes.

(4) Turn the power at the mains socket back on. You will hear a double “beep”.

(5) Within 30 seconds re-insert the battery into the bell push and press the button on the front. The chime unit will sound.

Your door chime will now be set up on a different channel.

As stated above the channels are randomly selected so you may need to repeat the above process more than once.

A different chime sounds every time the bell push is pressed?

(1) Remove the front of the bell push by gently inserting a flathead screwdriver into the slot on the bottom, gently push and twist to separate.

(2) At the same time press and hold for 5 seconds the chime selector button marked “S” (inside the bell push) and the button on the front of the bell push.

(3) Before refitting the front of the bell push remember to use the chime selector button marked “S” to choose the chime sound your want.

My door chime only works temporarily (I keep having to reconnect the bell push to the chime unit)?

The common cause for this is that the power in the bell push battery is getting low (meaning that your door chime set up keeps losing signal and why you repeatedly keep having to pair the bell push to the chime unit).

Firstly perform a factory reset on your door chime set up;

(1) Press and hold the CODE button on the side of the chime unit, while continuing to hold the CODE button turn the power at the mains off and on again.

Then;

(2) Replace the battery in the bell push. Please refer to the **Battery replacement – bell push** section in the operating instructions.

How do I add another chime unit to my existing door chime set up?

All Uni-Com door chimes work together and you can add unlimited chime units to your set up. This will increase the sound area and means you can have a Uni-Com chime unit in every room in your house if you wish.

(1) If you have a new portable chime unit insert the batteries, if you have a new plug-in chime unit plug-in into the mains socket and switch on. You will hear a double “beep”.

(2) Within 30 seconds of the double “beep” press the button on the front of your existing bell push. **Both** your new and existing chime units will sound.

How do I add another bell push to my existing door chime set up?

A Uni-Com bell push will work with all current Uni-Com models of door chimes. Please note however that other manufacturers bell pushes will not work with Uni-Com door chimes.

A maximum of 4 bell pushes can be paired to the same chime unit.

(1) Remove the battery tab from the new bell push by gently pulling in the direction of the arrow.

(2) Press and hold the CODE button on the side of the chime unit until you hear a “beep”.


(3) Within 5 seconds of the “beep” press the button on the front of the new bell push. The chime unit will sound.

Each bell push can be programmed with a different chime sound. Please refer to the **Sound selection** section in the operating instructions.

Specification
230V AC 50Hz
R2 device

Hereby, Uni-Com (Global) Ltd declares that the radio equipment type door chime is in compliance with the Directive 2014/53/EU. The full text of the EU Declaration of Conformity is available to view at www.uni-com.co.uk.

Safety warning
Keep out of reach of children. For indoor use only (operating temp: 0°C to 40°C). Do not drop either unit or subject to excessive blows. The bell push is weather resistant, do not submerge. Exhausted batteries must be removed immediately. Failure to follow these instructions could result in fire, electric shock, injury or damage to persons, product or property and will invalidate the guarantee.

Batteries
 The bell push uses 1 x CR2032 button cell battery. It should be removed prior to disposal. Help the environment by disposing of your products and batteries responsibly.

Guarantee
This product is guaranteed for one year from the date of purchase against faulty parts or workmanship. It does not cover batteries or physical damage to the units. Proof of purchase required. This does not affect your statutory rights.

